



Customer Satisfaction Survey

Your Name		Your Signature	
Your Address		Your City, State, Zip	
Date		Your Phone	

Please Help... Just A Few Minutes Of Your Time

Thanks for choosing Cactus Roofing. We have appreciated the opportunity to serve you.

At Cactus Roofing, we know that to be successful, we must continuously improve. We need your help.

Please give us your feedback.

Your attitude about us....

(Please check one box and add comments)	Strongly Agree	Agree	Disagree	Comments
About The Salesperson / Estimator				
1. Understood my needs				
2. Clearly explained the estimate				
3. Generates trust				
About The Installation				
1. Arrived on time				
2. Demonstrated appropriate respect				
3. Performed as professionals				
4. Protected property during installation				
5. Cleaned up after job completion				
6. Completed project on time				
About the results				
1. Met my expectations				
2. Would recommend to others				

Please complete the following statements....

"If I owned Cactus Roofing I would...."	
"I would recommend to others because.."	
"Cactus Roofing would do better if..."	

May we use you as a referral source with prospective customers? _____ Yes _____ No